

April 27, 2020

Dear Lorien Families:

Last week, Governor Hogan announced that he was able to obtain 500,000 testing kits from South Korea. The Governor stated the new tests would go to **“high-priority areas, such as nursing homes.”**

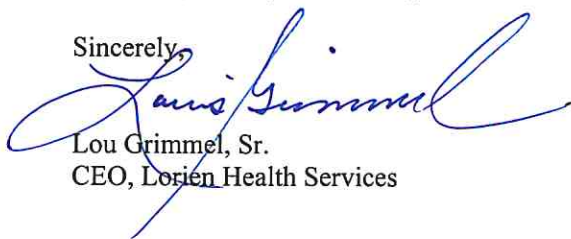
We will continue to diligently follow the prevention protocols set by the health departments, including rigorous testing of symptomatic residents and employees. We have had eight employees total test positive throughout our system of approximately 2,000 employees. As of 3:00 PM today, we have ten positive patients in our 1,200 plus patient/resident system. Again, if your loved one has been affected directly by a positive COVID-19 case, you will be contacted immediately. If there is a case in your location, you will also receive notification within 12 hours. It is important to note that we have learned through contact tracing and COVID-19 case investigations that there is not necessarily a direct correlation between an employee testing positive and a patient/resident testing positive.

I'd like to also address questions around new and current residents being readmitted from the hospital, potentially infected with the virus. As part of the Governor's executive order, all of our buildings have a dedicated Admissions Unit. Any new admission or resident returning from the hospital who is COVID-19 negative will be moved here and monitored for 14 days because they have been in the hospital. We also have a dedicated COVID-19 Unit. Any resident that has been diagnosed COVID-19 positive within the facility or diagnosed COVID-19 positive while in the hospital and returning to the facility will be moved to this safe and secure unit.

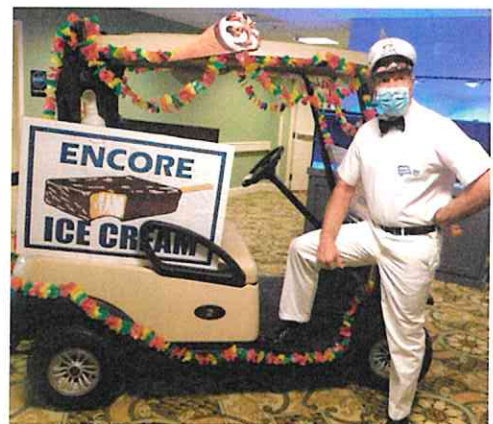
Again, if you have any questions or concerns, please contact our 24 hour Compliance Line by phone at 1-855-859-0809 or through our website (www.lorienhealth.com).

As I try to close each update with positive news, it is my pleasure to introduce Lorien's new fleet of battery-operated ice cream 'trucks' which are sure to bring joy, nostalgia, and ice cream treats directly to our residents' doors. Here's a photo of the first which we put into service last week in our Encore at Turf Valley facility. We'll be gradually introducing these trucks in our other facilities over the next week or so. Summer is coming!

Sincerely,



Lou Grimmel, Sr.
CEO, Lorien Health Services



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